

THE SERVICE MAKES
THE DIFFERENCE



HOSOKAWA ALPINE
BLUESERV

It works.

**» THE ONLY THING YOU
CAN'T REPLACE WITH OUR
SYSTEMS IS OUR SERVICE.**



RELIABILITY

OUR BEST-SELLING PRODUCT

FROM MACHINE SPECIALIST TO SERVICE PARTNER

You cannot copy an original – but you can improve it. And Hosokawa Alpine has been doing exactly this for over 115 years.

As the specialist for powder production, we will continue to spur technologies and processes on with our renowned machines also in the future. Regardless of the industrial sector, be it the chemicals and pharmaceuticals industries, the food and animal feed branches, the production of mineral and metallic base materials or the recycling sector or compaction technology –

only those who know the branch requirements inside out can fulfil them individually. With cost-efficient and robust machines. With durability and reliability. Or with our newest product: Hosokawa Alpine BLUESERV.

**BLUESERV PAYS OFF. WHY NOT RELY
ON COMPETENCE AND EXPERIENCE
DIRECT FROM THE MANUFACTURER?
INDIVIDUALLY TAILORED FOR YOUR
BRANCH. ESPECIALLY FOR YOUR
SYSTEM. GUARANTEED FOR MANY
YEARS TO COME.**



BLUESERV

THE SERVICE BRAND FROM THE MARKET LEADER

DEVELOPED FOR SUSTAINED SUCCESS

Hosokawa Alpine stands for quality "Made in Germany". We deliver proof of this day after day all over the world: not only in the planning and engineering of our systems to produce powders, but also in the delivery, installation and commissioning.

Quality at Hosokawa Alpine does not stop here by a long shot. With the service brand BLUESERV, we prolong our quality promise beyond the entire life cycle of our products. An investment which pays off permanently.

PROFIT FROM THE BLUESERV ADVANTAGES AND ADDED VALUE:

- » Operational reliability: BLUESERV keeps production time on a high level and prevents possible failures
- » Product reliability: BLUESERV checks, maintains and calibrates sensitive system components regularly to ensure end products of a constant high quality.
- » Economic efficiency: BLUESERV optimises energy consumption, cuts operating costs and reduces downtime.
- » Value retention: BLUESERV increases the life expectancy through regular maintenance and upgrades under application of original spare parts.

NON-STOP SERVICE

COMPREHENSIVE,
MODULAR,
EFFICIENT

With Hosokawa Alpine BLUESERV, you secure unique competitive advantages and at the same time decide for yourself to what extent and how often you want to make use of our service package. Besides hardware modernisation and maintenance, we naturally also optimise all software and control components to match the state of the art. And at the same time, we make no compromises when it comes to keeping the Hosokawa Alpine BLUESERV performance promise: **It works.**



SAFETY CHECK

Within the framework of the Hosokawa Alpine BLUESERV safety check, we check your system in accordance with the current safety standards. This serves to protect your staff, the environment and last but not least your valuable production capital. Naturally included is the conformity with the statutory provisions.

LABORATORY SERVICE

Your Hosokawa Alpine system produces powder of the highest quality. To ensure accurate particle size analysis, we calibrate and maintain your air jet sieve on your own premises. Or you can make use of our BLUESERV pick-up and delivery service to include a replacement unit.



PRE-OWNED MACHINES

A Hosokawa Alpine system maintained and overhauled by BLUESERV including warranty is always a reliable alternative. A pre-owned system preserves value, is stable in price and is thus the first choice for all those who want to invest in long-term planning security.



SPARES & REPAIRS

With BLUESERV, you always have the natural wear and tear of your system in focus and are thus able to react in good time. Our trained specialists as well as our top spare parts service guarantee the fastest possible support should a sudden system failure occur.



ENERGY EFFICIENCY

The production of especially energy-intensive powders equates to high economic and environmental impacts. BLUESERV reduces the energy requirement through modernisation and optimisation to a minimum and thus increases the total efficiency of your system.



VIB & PIN SOFTWARE

Efficient process optimisation with BLUESERV: the PIN software automatically documents and exports data for evaluation or for fault analysis, whereas the mobile VIB system monitors the condition of the machine and measures vibrations wirelessly.



SYSTEM CHECK

Operational safety, process stability and reliability from one source: we subject your system to a thorough inspection with the BLUESERV Visio-Check. Using a target/actual comparison, we ferret out potential safety risks and offer valuable advice.



PROCESS CONTROL

To ensure that your Hosokawa Alpine system always delivers top performance, BLUESERV increases the quantity and quality of your end product and reduces the production costs at the same time.



POWERED BY BLUESERV

FAIR. RELIABLE. NEARBY.

SPARE PARTS AVAILABLE IMMEDIATELY FROM STOCK

Regardless of whether the component is small or large, whether it's a mill housing, a classifying wheel or a bearing shaft – BLUESERV guarantees the fastest possible delivery of the requisite OEM parts whenever needed.

100% QUALITY

With Hosokawa Alpine BLUESERV, you receive the best service quality direct from the manufacturer. This applies not only to our highly trained technicians but also for every component and custom-made product manufactured by ourselves.



SERVICE, MAINTENANCE AND REPAIRS

Our experienced service technicians come to you for the regular maintenance and servicing of your Hosokawa Alpine system. They usually make repairs right on site. As an alternative, you can also send machines to our service workshop.

PREVENTATIVE AND VALUE- PRESERVING SYSTEM MAINTENANCE

With BLUESERV, you can decisively influence the process stability, lifetime and value retention. To this end, we inspect your system, document its condition, identify potential weak points and exchange the relevant components in good time.



WELCOME TO THE HOSOKAWA ALPINE BLUESERV SERVICE NETWORK:

➤ HOSOKAWA ALPINE HEADQUARTER

● GERMANY

HOSOKAWA ALPINE AKTIENGESELLSCHAFT
Peter-Doerfler-Strasse 13 – 25
86199 Augsburg, Germany
Phone: +49 821 5906-0
Fax: +49 821 5906-101
E-mail: mail@alpine.hosokawa.com
www.hosokawa-alpine.de

➤ HOSOKAWA GROUP SUBSIDIARIES

● CHINA (SHANGHAI)

HOSOKAWA MICRON Powder Machinery Co. Ltd.

● ● GERMANY

HOSOKAWA ALPINE Compaction
HOSOKAWA MICRON POWDERS GmbH

● FRANCE

HOSOKAWA MICRON France

● GREAT BRITAIN

HOSOKAWA MICRON Ltd

● INDIA

HOSOKAWA MICRON INDIA Pvt. Ltd.

● JAPAN

HOSOKAWA MICRON CORPORATION



● **KOREA**

HOSOKAWA MICRON (Korea) Ltd.

● **MALAYSIA**

HOSOKAWA MICRON (Malaysia) SDN BHD

● **MEXICO**

HOSOKAWA MICRON B.V.

● **NETHERLANDS**

HOSOKAWA MICRON B.V.

● **RUSSIA**

HOSOKAWA MICRON Sankt Petersburg

● ● ● **USA**

HOSOKAWA POLYMER SYSTEMS

HOSOKAWA MICRON POWDER SYSTEMS

HOSOKAWA ALPINE AMERICAN INC.

➤ **HOSOKAWA SERVICE PARTNERS**

● **SINGAPORE**

Malayan Daching Co Pte Ltd

● **JORDAN, AMMAN**

Abu Hijleh Engineering

● **BRAZIL, SAO PAULO**

Dynamic Air Ltda.



HOSOKAWA ALPINE
BLUESERV

HOSOKAWA ALPINE AKTIENGESELLSCHAFT

Peter-Doerfler-Strasse 13 – 25

86199 Augsburg, Germany

Phone: +49 821 5906-462

Fax: +49 821 5906-457

E-mail: blueserv@alpine.hosokawa.com

www.blueserv.de

HOSOKAWA ALPINE Compaction

A subsidiary of

Hosokawa Alpine Aktiengesellschaft

Liebigstrasse 8/2

74211 Leingarten, Germany

Phone: +49 7131 898669-252

Fax: +49 7131 898669-309

E-mail: service-compaction@alpine.hosokawa.com